

Date:	November 12, 2024
То:	Oregon State Lottery Commissioners
From:	Kris Skaro, rules and policy analyst
Subject:	Draft rule changes re constitutional casino prohibition

Background: What is the "Casino Prohibition"?

When voters established the Oregon State Lottery in 1984, they also prohibited casinos. This is in the Oregon State Constitution. However, "casino" is not defined. Since the introduction of Video Lottery Terminals (VLTs) in the 1990s, the Lottery has ensured that Video Lottery retailers do not operate as a casino using its Casino Prohibition Rule (the "CPR") in combination with other state laws and rules. The framework includes a cap on the number of VLTs that can be placed at each retailer, restrictions on the public visibility of VLTs, and the requirement that a retailer be a viable business before applying for a Video Lottery retailer contract.

Proposed Rule Changes to the Casino Prohibition Framework:

Lottery recently participated in a legislative workgroup that was considering defining "casino" in state law. While the workgroup did not recommend statutory changes, nevertheless, Lottery decided to review its casino prohibition framework to identify areas for improvement. Based on the review, Lottery is proposing two changes:

Food service requirements for at-risk retailers. Certain retailer types that are at risk for violating the CPR¹ will need to meet minimum food service requirements such as offering a minimum number of meals on their menu and having at least eight dining seats for patrons.

Objective criteria for compliance. Under the current CPR, if a retailer's annual non-Lottery sales are less than 50% of their total income, then Lottery inspects the retailer and reviews certain criteria. Under the proposed changes, these factors will be more objective than before, giving more certainty to retailers. Factors considered will include, but are not limited to, how many menu items are offered, whether the retailer offers non-Lottery entertainment options, and whether the retailer advertises non-Lottery products.

Lottery thinks these modest changes improve compliance with the constitutional casino prohibition, while giving more certainty to retailers by setting clear and objective criteria for CPR compliance.

¹ Retailers at risk for violating the CPR are classified as "limited-menu retailers" (LMRs) and "café/small eateries" (CSE) as defined in the proposed rules. These business models differ from traditional bars and restaurants in that they offer fewer menu items and have lower food and alcohol sales. For context, out of 2,073 Video Lottery retailers, 273 are classified as LMRs or CSEs.

Retailer Outreach and Next Steps:

The Lottery will notify all current Video Lottery retailers about the proposed rule changes and invite them to comment. We will report back to the Commission in January after the public rulemaking process is complete. In the meantime, the draft notice and proposed rule changes are enclosed for the Commission's review.

Thank you, and please reach out to me or Director Wells if you have any questions.

DRAFT NOTICE OF PROPOSED RULEMAKING² CHAPTER 177 OREGON STATE LOTTERY

FILING CAPTION: Updating requirements for Video Lottery retailers relating to the constitutional prohibition on casinos

LAST DAY AND TIME TO OFFER COMMENT TO LOTTERY:

Friday, December 27, 2024 @ 5 p.m.

HEARING(S):

DATE: Monday, December 16, 2024 TIME: 9 a.m. to 11 a.m. OFFICER: Kris Skaro

REMOTE HEARING DETAILS

MEETING URL: Join the meeting now PHONE NUMBER: 971-323-0081 CONFERENCE ID: 937743633 SPECIAL INSTRUCTIONS:

Written comment can be submitted to <u>lottery.adminrules@lottery.oregon.gov</u> until 5 p.m. on Friday, December 27, 2024.

The public may also comment at a virtual hearing over Microsoft Teams. Click the meeting URL above to join online on your computer, tablet, or through the Teams app. You can also join by phone using the call-in information above.

If you have questions about how to attend the hearing or comment, please contact Kris Skaro at <u>kris.skaro@lottery.oregon.gov</u> or 503-540-1181.

² This is a draft of Lottery's Notice of Proposed Rulemaking presented to the public meeting of the Oregon State Lottery Commission for informational purposes only. The Lottery's official notice must be filed with the Oregon Secretary of State through the online filing system. Once filed, the official version will be available on the <u>Secretary</u> <u>of State website</u> and published in the <u>November 2024 Oregon Bulletin</u>. To receive a copy of the official notice from the Lottery when it's filed, please contact Kris Skaro at <u>kris.skaro@lottery.oregon.gov</u>.

NEED FOR THE RULE(S):

Background

The Oregon State Constitution prohibits casinos in Oregon. (See <u>Article XV, §4(10)</u>.) Since the introduction of video-based games in the 1990s, the Lottery has ensured Video Lottery retailers do not operate as casinos through the casino prohibition rule, which is <u>OAR 177-040-0061</u>. The rule works in combination with other state laws and Lottery rules to prevent Video Lottery retailers from operating as casinos including laws and rules that limit the number of VLTs in each retailer, restrict the public visibility of VLTs, and require retailers to be a viable business before applying for a Video Lottery retailer contract. (See also <u>ORS 461.217</u>; <u>OAR 177-040-0017</u> and <u>177-040-0050</u>.)

In 2024, the Lottery participated in a legislative workgroup about the constitutional prohibition on casinos. While that workgroup was not directly interested in changing Lottery's casino prohibition rule, nevertheless, the conversation prompted Lottery to review the Lottery's approach to the casino prohibition to identify opportunities for improvement.

In the review, Lottery identified that the rule in practice allows some retailers to operate with minimal food and drink offerings. Also, the factors in the rule that must be considered when a retailer's annual non-Lottery sales are less than 50% of their total income are subjective, resulting in uncertainty for retailers and the Lottery about whether a retailer is in compliance.

Need for the Rules

To resolve the issues identified in the review, the Lottery needs to amend OAR 177-040-0050 to increase food service requirements for certain types of retailers who are at risk of operating as a casino. The proposed changes to OAR 177-040-0050 described in this notice will provide an objective measure by which Lottery can determine if an at-risk retailer is meeting minimum food service requirements, such as by having a certain number of menu items and dining seats available to patrons.

The Lottery also needs to amend OAR 177-040-0061 (the casino prohibition rule) to make the "other factors analysis" more objective. The other factors analysis refers to the factors that are considered when a retailer's annual non-Lottery sales are less than 50% of the retailer's total income. The current factors listed in the rule are proposed to be removed and replaced with more objective criteria. For example, the current rule calls on the Lottery to assess the overall appearance and history of the establishment. This is subjective and may leave a retailer to wonder if they are in compliance. The objective factors listed in the proposed rule are more straightforward, such as (but not limited to) the number of menu items the retailer offers; whether the retailer offers and advertises non-gambling products; and whether the retailer has gambling references in its business name. Lottery believes these

objective factors will bring more certainty to retailers and the Lottery staff when considering whether the establishment is in compliance with the casino prohibition.

DOCUMENTS RELIED UPON, AND WHERE THEY ARE AVAILABLE

Lottery relied upon the following documents when considering the need for and in preparing the proposed rules. They are available at the URL provided or upon request to Kris Skaro at Lottery.adminrules@lottery.oregon.gov or 971-719-0794:

- OLCC rules on food service standards for OLCC licensees; see OAR chapter 845, division 6 available at https://secure.sos.state.or.us/oard/displayDivisionRules.action?selectedDivision=3864.
- ORS chapter 461 available at https://www.oregonlegislature.gov/bills_laws/ors/ors461.html.
- Article XV, § 4(4) of the Oregon State Constitution available at <u>https://www.oregonlegislature.gov/bills_laws/Pages/OrConst.aspx</u>.
- OAR chapter 177 available at https://secure.sos.state.or.us/oard/displayChapterRules.action?selectedChapter=153.

STATEMENT IDENTIFYING HOW ADOPTION OF RULE(S) WILL AFFECT RACIAL EQUITY IN THIS STATE:

The Lottery does not have information to suggest that the rules will have a disparate impact on any racial group.

Discussion:

The changes to the rule will impact a small portion of Video Lottery retailers who are classified as limited menu retailers (or LMRs) or café/small eateries (or CSEs). While Lottery's experience suggests that Lottery retailers as a group are more racially diverse than Oregon overall, Lottery does not have data or anecdotes to suggest any racial group is more likely than another racial group to be associated with an LMR or CSE. The Lottery believes the changes to the rule are modest changes to improve compliance with the state constitutional prohibition on casinos. Therefore, Lottery does not expect the rules will have a significantly adverse impact on any person or retailer regardless of race.

FISCAL AND ECONOMIC IMPACT

The Lottery estimates that amending OAR 177-040-0050 and 177-040-0061 will have no fiscal impact to the Lottery, other state agencies, or units of local government. Members of the public who may be impacted include Video Lottery retailers classified as an LMR or CSE. While Lottery expects that most retailers will not be negatively impacted by the rule, it's possible that a retailer who is currently at risk for violating the casino prohibition rule could incur costs associated with increasing their non-gambling

offerings or be at risk for having their Video Lottery retailer contract terminated. See the Lottery's cost of compliance statement for more information.

COST OF COMPLIANCE:

(1) Identify any state agencies, unit of local government, and members of the public likely to be economically affected by the rule(s).

State agencies and units of local government: The Lottery estimates that amending OAR 177-040-0050 and 177-040-0061 will have no economic effect on state agencies, including the Oregon State Lottery, or units of local government, including those that receive revenue from Video Lottery sales like school districts and local county governments.

Discussion:

Lottery expects that most retailers will already meet the requirements of the rule or will be able to meet the requirements of the rule. Therefore, the Lottery does not expect many retailers to be at risk for contract termination. That said, if a Video Lottery retailer does not comply and their contract is terminated for non-compliance with the casino prohibition, the revenue from the Video Lottery sales at that location will be lost. In isolation, this would have a negative economic impact on the Lottery and state agencies and units of local government that receive revenue from Video Lottery game sales. However, in Lottery's experience, players migrate their play to other retailers in the area, which will reduce the negative impact of the revenue loss at a retailer whose contract is terminated. Lottery can also redeploy the Video Lottery Terminals (VLTs) at the terminated retailer to another retailer who has fewer than six VLTs but who has demonstrated strong Video Lottery sales. Therefore, Lottery estimates amending the rules as described in this notice will not have a negative economic effect on state agencies or units of local government that typically receive revenue from Video Lottery game sales.

Members of the public: Members of the public likely to be impacted are Video Lottery retailers that are classified as limited-menu retailers (LMR) or café/small eateries (CSE) as defined in the rule. (See rule summary and text in this notice for details.) The Lottery estimates that the proposed amendments to OAR 177-040-0050 and OAR 177-040-0061 will not have a negative fiscal impact to most impacted retailers but the rule may have a negative fiscal impact on some who are already at risk for violating the casino prohibition.

Discussion:

While the rule imposes new or clarified requirements on retailers to improve compliance with the constitutional prohibition on casinos, the requirements are not significantly more onerous than what is currently required. For example, the casino prohibition rule currently has requirements that include considering the food and alcohol service the retailer provides. Additionally, a prerequisite to apply for a

Video lottery retailer contact is the ability to demonstrate that the retailer has a viable business without the benefit of selling Video Lottery games. (See OAR 177-040-0017.) Therefore, Lottery does not view these changes as new or particularly onerous.

That said, Lottery recognizes that some retailers who are at risk for violating the casino prohibition may need to incur expenses to comply with the proposed rules. A retailer who is classified as an LMR or CSE who does not currently meet the minimum food service requirements may need to incur costs associated with offering more food items on their menu and ensuing the retailer has the space, inventory, equipment, and staff to offer and serve food during their hours of operation. Additionally, if the retailer meets the food service minimum requirements under the proposed rule, but the retailer's annual non-Lottery sales are less than 50% of their total income, then the retailer will need to meet at least four of the factors described in the rule, such as offering non-lottery entertainment options; offering more than five (or 10, depending on the retailer's classification) food items on their menu; advertising non-lottery products available at the retailer; and providing food service accoutrements at each dining area like tableware, condiments, and napkins. Again, Lottery does not see these as new requirements but more clarification of current requirements but nevertheless, a retailer who needs to make changes to their business offerings to comply with the rule may need to incur costs to do so.

Lastly, a retailer who is unwilling or unable to comply with the rule will be at risk for contract termination. The fiscal impact of contract termination would be the loss of all Video Lottery retailer commissions the retailer earns on the sale of Video Lottery games. For context, the average LMR earns an average of \$238,000 per year in Video Lottery commissions and the average CSE earns around \$140,000.

(2) Effect on Small Businesses:

(a) Estimate the number and type of small businesses subject to the rule(s);

Video Lottery retailers are subject to OAR 177-040-0050 and OAR 177-040-0061. Video Lottery retailers are businesses who choose to apply for a Lottery retailer contract to be able to sell Lottery games at their establishment.

As of September 26, 2024, there are 2,073 active Video Lottery retailers. All of those retailers are subject to OAR 177-040-0050 and 177-040-0061 but only 273 of them are classified as limited-menu retailers (LMRs) or café/small eateries (CSEs), which are subject to the new food service requirements proposed to be adopted in OAR 177-040-0050 and that are most likely to be at risk for violating the casino prohibition rule. Most of these retailers would be considered small businesses. (The Lottery does not have enough information to say exactly how many Video Lottery retailers are small businesses as defined in ORS 183.310. For example, Lottery doesn't know the number of employees each retailer has.

But Lottery's experience suggests that most Video Lottery retailers are small businesses and this is confirmed by industry data that shows most bars and restaurants have fewer than 50 employees.)

The type of business includes businesses that hold an OLCC license such as bars, restaurants, taverns, delis, cafes, bowling alleys, pizzerias, and similar retailer types that sell food and alcohol.

(b) Describe the expected reporting, recordkeeping, and administrative activities and cost required to comply with these rule(s);

The Lottery does not believe amending OAR 177-040-0050 and 177-040-0061 imposes new reporting, recordkeeping, or administrative activities and costs of compliance on small businesses.

(c) Estimate the cost of professional services, equipment supplies, labor, and increased administration required to comply with the rule(s).

As noted above, Lottery believes the proposed changes to OAR 177-040-0050 and 177-040-0061 clarify or set objective standards for current requirements as opposed to imposing entirely new requirements. Therefore, most retailers should already be providing a minimum level of food or alcohol service to the public. But for those who do not, they will need to incur costs relating to providing food (purchasing meal ingredients and food preparation equipment) and having staff and food service accoutrements necessary to take food orders and serve food to patrons. These costs will vary from retailer to retailer but could be as much as several thousand dollars each month. The hope is that these costs would be recouped at least in part through the sale of food and alcohol to patrons and from the commissions earned from the retailer's continued ability to offer Video Lottery games.

Of course, no small business is required to be a Lottery retailer. A retailer who wants to avoid being subject to the casino prohibition rule can terminate their retailer contract at any time without penalty.

DESCRIBE HOW SMALL BUSINESSES WERE INVOLVED IN THE DEVELOPMENT OF THESE RULES

The Lottery plans to contact retailers directly about the proposed rule changes and invite them to comment. Lottery will also ensure the Oregon Restaurant and Lodging Association (ORLA) is aware of the proposed changes. (ORLA is an industry association that represents some retailers who might be affected by the rule.) The Lottery welcomes comment from small businesses during the public rulemaking process and will consider all comment received before taking final action on the rules.

WAS AN ADMINISTRATIVE RULE ADVISORY COMMITTEE CONSULTED? IF NOT, WHY NOT?

The Lottery did not convene a formal rule advisory committee, but the Lottery plans to contact retailers directly about the proposed rule changes and request their comment. Lottery will also ensure the

Oregon Restaurant and Lodging Association (ORLA) is aware of the proposed changes. (ORLA is an industry association that represents some retailers who might be affected by the rule.) The Lottery welcomes comment from small businesses during the public rulemaking process and will consider all comment received before taking final action on the rules.

CONTACT:

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RULES PROPOSED:

177-040-0050

Retailer Duties

<u>Rule Summary</u>: The Lottery is proposing to amend OAR 177-040-0050 about retailer duties. The proposed changes impose basic food service requirements on two types of Video Lottery retailers that are most at risk for violating Lottery's casino prohibition rule: limited menu retailers (LMRs) and café/small eateries (CSEs) as defined in the rule.

The Lottery may make additional or alternative changes to the rule in response to information or public comment received during the public rulemaking process, so long as the changes are within the scope of this rulemaking notice.

The Lottery may also make non-substantive edits, such as, but not limited to, to update statutory and rule citations; improve grammar, organization, or ease of reading; or otherwise improve the clarity and accuracy of the rule.

Rule Text:

- (1) General: This rule contains duties to be performed by a Lottery retailer beyond those duties described in the Lottery retailer contract. The duties listed herein are not meant to be exclusive. Other duties and requirements for retailers may be contained elsewhere in OAR Division 177, ORS Chapter 461, or in the Lottery retailer contract.
- (2) All Retailers: All Lottery retailers shall:
 - (a) Stock Equipment: Keep all Lottery equipment on the retailer's premises stocked with a variety of Scratch-it tickets, play slips, computer-generated tickets, and any other

Oregon Lottery[®] product required to be sold. Unless exempted by the Lottery, if a Lottery retailer fails to stock or replenish these items as they are made available for sale by the Lottery, or as they are depleted because of purchase or use, the Lottery may remove the equipment.

- (b) Perform Minor Maintenance: Replace ticket stock and clear paper jams as may be required for any of the equipment provided by the Lottery for the sale of Lottery tickets or shares.
- (c) Maintain Paper Stock: Install and use only approved Lottery-provided paper stock which has been specifically assigned to the selling retailer when selling Lottery tickets and shares.
- (d) Obtain Permits: Be required to arrange for and obtain all necessary permits required by federal, state, and local governments for electrical installation, electrical power, telephone service, fiber optic lines and connections, and coaxial cable and connections required to sell Lottery tickets or shares at the retail site.
- (e) Pay Amounts Due: Pay the amount due to the Lottery for the sale of Lottery tickets or shares by the use of an electronic funds transfer (EFT). In most instances, this EFT shall occur at the end of the fourth day after the close of each Lottery business week. When an applicant operates multiple Lottery retail sites before the effective date of this rule, the routine date of the EFT collection may be set beyond the fourth day after the close of the business week in order to accommodate the needs of the combined sites.
- (3) Traditional Lottery Game Retailers: A Lottery retailer authorized to sell traditional Lottery games is required to:
 - (a) Scratch-It Tickets:
 - (A) Activate Scratch-it tickets prior to sale.
 - (B) Validate Scratch-It tickets presented to the retailer by a player through equipment provided by the Lottery connected to the Lottery's central computer system.
 - (C) Destroy winning tickets after validation and payment of the prize; (Any Lottery retailer who does not destroy a winning ticket after validation and payment of the prize is liable for a prize paid by another Lottery retailer who subsequently pays the ticket.)
 - (D) Return non-winning tickets to the player.
 - (b) Draw Game Validation: Validate a Draw game ticket through the Draw game terminal before paying a Draw game prize.
 - (c) Underage Play: Monitor Lottery player-operated vending machines, as defined in OAR 177-045-0000, to prevent underage play.

- (4) Video Retailers: A Video Lottery game retailer is required to:
 - (a) Cash Slip Validation: Validate any Video Lottery cash slip presented for payment that was issued at the retailer's location, through the Lottery's on-site video validation terminal before paying a Video Lottery prize, except for those cash slips required to be validated and paid by the Lottery.
 - (b) Restrict Visibility: Restrict Video Lottery game terminals from visibility from areas outside of the business and from view of dining areas or other areas where minors are permitted to linger.
 - (c) Age-Posted Area: Maintain Video Lottery game terminals in an area of the business that is prohibited to minors. The area must be posted as such by the Oregon State Lottery or the Oregon Liquor and Cannabis Commission. This restriction against minors does not apply to minors who qualify under the exceptions permitted by the Oregon Liquor and Cannabis Commission for access to areas normally prohibited to minors.

(5) Video Retailers Classified as an LMR or CSE:

- (a) A Video Lottery game retailer classified by the Lottery as a limited-menu retailer (LMR) or café/small eatery (CSM) under subsection (b) of this section shall meet the following minimum food and alcohol service requirements:
 - (A) The establishment shall have a menu that is visible to the public that offers at least five different meals (if classified as an LMR) or 10 different meals (if classified as an CSE). To meet this requirement, the establishment must have the space, food preparation area, inventory, equipment, and staff to serve the menu items during all hours of operation. The food must be prepared by the business.
 - (B) The establishment must have at least eight dining seats available. Seats at bars or seats designated for a VLT do not qualify as a dining seat.
 - (C) The establishment may not discourage or attempt to discourage a person from ordering food. Examples of discouraging food service include but are not limited to: A failure to take, prepare, cook, or deliver a food order in a timely manner; clearly over-pricing food; offering or serving unpalatable food; and failing to provide food service.
- (b) Classification as an LMR or CSE:
 - (A) Except as provided otherwise in paragraph (C), the Lottery shall categorize a retailer as a limited-menu retailer (LMR) if the business offers less than 10 different meals and has less than \$100,000 in combined gross annual sales of food, non-alcoholic beverages, and alcohol sales.

- (B) Except as provided in paragraph (C), the Lottery shall classify a retailer as a café/small eatery (CSE) if the business offers less than 15 different meals and has less than \$200,000 in combined gross annual sales of food, non-alcoholic beverages, and alcohol sales.
- (C)The Lottery may determine that a business is not an LMR or CSE if the primary
activity of the business is the on-premise sale of alcoholic beverages for
immediate consumption, as determined by the Lottery based on a visual
inspection of the premises and a review of the gross alcohol sales of the
business.
- (c) Definitions: For purposes of this rule:
 - (A) "Bar" means a counter at which the preparation, pouring, serving, sale, or consumption of alcoholic beverages is the primary activity.
 - (B) "Dining seats" means seating at tables or food counters, at which the primary activity is the consumption of food, located in areas of the establishment open to the public that will accommodate a place setting consisting of a plate or dish, glassware, napkin, and utensils for each seat.
 - (C) "Different meals" means meals that the Lottery determines differ in their primary ingredients or method of preparation. For example, a turkey sandwich differs from a salami sandwich, a beef burger differs from a turkey burger, a pepperoni pizza differs from a cheese pizza, and fried chicken differs from baked chicken. Different sizes of the same item are not considered different under this rule. For example, a large cheese pizza is not different from a small cheese pizza and a large hot dog is not different from a small hot dog.
 - (D) "Meal" means a food item, or combination of food items, prepared or cooked on the premises that the Lottery determines is a main course and is a serving of food sufficient to satisfy the appetite of one individual. Food items that are appetizers, snacks, and desserts do not qualify as a meal. Examples include, but are not limited to, popcorn, peanuts, chips, a serving of food that is not sufficient to satisfy the appetite of one individual, and food items offered as other than a meal.
- (56) Sanctions: The Director may sanction a Lottery retailer for the loss, damage, or destruction of any winning game ticket or share. This includes, but is not limited to: Imposing a requirement for remedial training for the retailer or the retailer's employees, and any other actions for failure to perform contract duties or requirements as described in the Lottery retailer contract or OAR Chapter 177.

Statutory/Other Authority: OR Const. Art. XV, § 4(4)(a), ORS 461.120, 461.217, 461.250, 461.300, 461.715 & 461.719 Statutes/Other Implemented: OR Const. Art. XV, § 4(4), ORS 461.120, 461.217, 461.250, 461.300, 461.560, 461.715, & 461.719, ORS 461.215 & 461.560

177-040-0061

Casino Prohibition

<u>Rule Summary</u>: The Lottery is proposing to amend OAR 177-040-0061 about the constitutional prohibition on casinos. The proposed changes would remove the "other factors" Lottery considers whenever a Video Lottery retailer's annual non-Lottery sales are less than 50% of their total income. The Lottery proposed to replace the deleted factors with more objective criteria, such as the number of menu items the establishment offers; whether the establishment offers and advertises non-gambling products; and whether the establishment's name has gambling references.

The Lottery may make additional or alternative changes to the rule in response to information or public comment received during the public rulemaking process, so long as the changes are within the scope of this rulemaking notice.

The Lottery may also make non-substantive edits, such as, but not limited to, to update statutory and rule citations; improve grammar, organization, or ease of reading; or otherwise improve the clarity and accuracy of the rule.

Rule Text:

- (1) General: The operation of a casino is constitutionally prohibited in the state of Oregon. It is the policy of the Oregon State Lottery to place Video Lottery terminals only in an establishment that does not operate as a casino. The purpose of this rule is to provide a framework and a process for determining when an establishment is operating or may operate as a casino. This framework and process are in addition to other methods the Oregon State Lottery uses to prevent Video Lottery retailers from operating an establishment as a casino. Other methods include, but are not limited to:
 - (a) A limit on the number of Video Lottery terminals in any establishment;
 - (b) Limiting public view of Video Lottery terminals;
 - (c) A limitation on certain advertising and promotional activities by retailers; and
 - (d) Considering the sale of Lottery tickets and shares by retailers an adjunct to their businesses.
- (2) **Definitions**: For purposes of this rule:
 - (a) "Establishment" means any single location in which Video Lottery games are operated or which is identified in a Video Lottery Retailer Application as the proposed site for such activity. An establishment must be owned or operated by a person licensed to sell alcoholic beverages for consumption in a specific age-controlled area of the

establishment. The final determination of what constitutes an establishment shall be made by the Director.

- (b) "Total Annual Lottery Compensation" means the actual, or in the case of an applicant, the reasonably projected total annual compensation received from the Lottery for the sale of all Lottery tickets and shares at the establishment over a selected twelve-month period, including, but not limited to, compensation resulting from participation in Lottery incentive and bonus programs, as described in the Retailer Contract, other than those programs awarding bonuses on the basis of the sale of winning and validated Scratch-it or On-Line tickets for which a prize of \$10,000 or more is paid.
- (c) "Annual Non-Lottery Sales" means the actual, or in the case of an applicant, the reasonably projected revenue from the sale of products or services other than Lottery tickets and shares to retail customers at the establishment over a selected twelve-month period. Projected sales will only be deemed reasonable if they are based on a detailed business plan which is fact and evidence based or meets industry standards for business plans. Only the sale of products or services to retail customers in return for which the establishment receives cash or any instrument evidencing cash consideration shall be included in the calculation of annual non-Lottery sales. Examples of products and services not considered for annual non-Lottery sales for purposes of this rule include, but are not limited to:
 - (A) The sale of products or services which are not usually sold by or associated with the type of retail establishment being reviewed. For example, the sale of a car by a tavern would not be included;
 - (B) The wholesale sale of products. "Wholesale" means the sale of goods in quantity, as to retailers or jobbers, for resale to the public. This includes the sale or transfer of cigarettes or other products between two or more establishments operated by the same retailer;
 - (C) The gifting of complimentary or promotional products; or the value of promotional discounts/coupons;
 - (D) The retail sale of products or services sold or rendered outside of the establishment (such as catering) unless the work is substantially completed at the establishment and the services are provided substantially by employees of the establishment;
 - (E) The sale of products or services for which the retailer receives a commission, except that the amount of the commission received may be considered; and
 - (F) Income from other than the sale of a product or service (such as a cover charge) will not be included in the calculation of annual non-Lottery sales.
- (3) **Director's Casino Determination**: The Director shall determine whether an establishment is operating or may operate as a casino before entering into a Video Lottery contract for that establishment. The Director may also initiate a review of an existing Video Lottery retailer

whenever the Director has reason to believe that an establishment is operating as a casino, or may operate as a casino. The Director may rely on whatever resources and information are available in deciding to initiate a review of an existing Video Lottery retailer. A Video Lottery retailer, or person applying to become a Video Lottery retailer, has the burden of proof to show to the satisfaction of the Director that an establishment is not operating, or will not be operating, as a casino. The Director's determination is final.

- (4) **Conclusive Evidence that an Establishment Is Not a Casino**: The following establishments are not casinos for purposes of this rule:
 - (a) An establishment whose annual non-Lottery sales are at least 50 percent of the establishment's total income as defined in section (5) of this rule. This subsection does not apply if the Director determines that the establishment is a convenience store or a business not normally associated with the on-premise consumption of food and alcoholic beverages as described in <u>OAR 177-045-0030(2)</u>.
 - (b) A private club as described in ORS 471.175 so long as the private club is not engaged exclusively in the business of selling Lottery tickets and shares.
- (5) **Income Analysis**: In determining whether an establishment meets the criteria set forth in subsection (4)(a) of this rule, the Director shall conduct an income analysis as set forth below.
 - (a) General: The Director shall conduct a review of the establishment's total income which, for the purpose of this rule, shall equal the sum of the establishment's total annual Lottery compensation and the establishment's annual non-Lottery sales. For a person applying to become a Video Lottery retailer, the Director shall conduct a review of the establishment's projected total income which, for the purposes of this rule, shall equal the sum of the establishment's projected total annual Lottery compensation and the establishment's reasonably projected annual non-Lottery sales. If the review of an establishment's total income shows that the establishment's annual non-Lottery sales are less than 50 percent of total income or projected total income, and there is no conclusive evidence that the establishment is not a casino as explained in section (4) above, the Director shall consider other factors as set forth in section (6) below in determining whether the establishment is operating or may operate as a casino. The twelve-month period selected for the review will be chosen by Lottery staff. The ratio of an establishment's total annual Lottery compensation to its total income shall be determined by dividing the establishment's total annual Lottery compensation by the sum of:
 - (A) The establishment's actual, or in the case of an applicant, reasonably projected annual non-Lottery sales; and
 - (B) The establishment's actual or projected total annual Lottery compensation.
 - (b) CPA Review: The retailer or applicant may request that a Certified Public Accountant (CPA), engaged and paid for by the retailer or the applicant, verify the accuracy of the Lottery's calculation of the retailer's annual non-Lottery sales or the applicant's reasonably projected annual non-Lottery sales. The CPA must use procedures specified

by the Lottery and document his or her analysis as required by the Lottery. The Director may consider the CPA's analysis in making the final determination.

- (c) Director's Determination: The final determination of the ratio of an establishment's actual or projected total annual Lottery compensation to the establishment's actual or projected total income shall be made by the Director.
- (d) Business Records: For the purposes of this rule, a Lottery retailer must acquire, compile, retain, and make readily available to the Lottery all business sales and expense records that are pertinent to the calculation and determination of the establishment's total income for a period of 24 months. Required records of the gross non-Lottery sales must be detailed and correct including, but not limited to, records of the cost, price and amount of goods sold, bank statements, records of daily sales, and other relevant sales records. Lottery staff shall be allowed to perform examinations of these records, and make any copies necessary to complete the review. Records and accounting information must be provided, at the retailer's expense, in any form or format reasonably requested by Lottery staff. Retailers operating multiple establishments must maintain separate and complete records as specified in this subsection for each establishment they operate. In the absence of adequate records, Lottery staff will make a reasonable estimate of annual non-Lottery sales based on available records and information. In making a reasonable estimate, the Lottery will only rely on records and information that the Director concludes are credible and accurate.
- (6) Factors to Consider: If the income analysis indicates that the establishment's annual non-Lottery sales are less than 50 percent of total income or projected total income, and there is no conclusive evidence that the establishment is not a casino as explained in section (4) above, the Director shall consider additional relevant factors such as those described below to make a final determination whether the establishment, taken as a whole, is operating as a casino or may operate as a casino. Such factors include, but are not limited to An establishment who meets at least four of the following factors will be considered to not be operating as a casino:
 - (a) The number of meals on the menu exceeds the minimum number required under OAR <u>177-040-0050.</u>
 - (b) The establishment has non-Lottery entertainment options such as televisions, jukebox, pool, or darts.
 - (c) The establishment's assumed business name does not contain words, references, or allusions to gambling or gambling related objects or activities.
 - (d)The establishment has more advertisements for food or other non-Lottery productsthan it does for Lottery products. These advertisements must be visible from the
exterior.
 - (e) For at least five years, the establishment has: had a Video Lottery retailer contract with the Lottery; has operated with the same or similar business model; and has maintained satisfactory compliance with this rule.

- (f) The establishment's dining seats as defined in OAR 177-040-0050 contain tableware such as utensils, napkin dispensers, or condiments.
- (g) More than 50 percent of the establishment's non-Lottery sales is sales of food, nonalcoholic beverages, and alcoholic beverages.
- (a) History: The history of the establishment's operation, or lack of history. If, for example, an establishment has a longstanding history as a neighborhood pub or a family restaurant, this factor may demonstrate that the establishment is not operating as a casino.
- (b) Appearance: The appearance of the premises, as perceived by a reasonable person and determined by the Director, as it relates to the type of establishment. If, for example, a reasonable person, as determined by the Director, would perceive the establishment to be a place to eat, drink, socialize, and engage in a variety of activities or forms of entertainment, this factor may demonstrate that the establishment is not operating as a casino.
- (c) Food Service Accoutrements: The availability of menus, dining tables and chairs, tableware for the consumption of food and beverages, and other accoutrements intended specifically for use by patrons for eating and drinking. For example, an ample number of tables and chairs, proportionate to the size of the area, that are set up with napkins, salt and pepper, etc., and are available to patrons for eating and drinking, combined with the availability of food and beverages, the staff and means to cook, prepare and serve food and beverages, the availability of tableware, a menu or reader board, may demonstrate that the establishment is not operating as a casino.
- (d) Meals and Menus: The number and variety of meals and menu items available on a daily basis. For example, serving two meals per day, such as lunch and dinner, and a variety of entrees and side dishes for each meal, as opposed to serving only one or two items, or only a variety of sandwiches, throughout the day, may demonstrate that the establishment is not operating as a casino.
- (e) Non Lottery Products and Entertainment: The number and variety of non-Lottery products and forms of entertainment available. If, for example, an establishment offers snacks, gum, and cigarettes for sale, and has pool, darts, and live music and dancing, as opposed to only one or two products or services, this factor may demonstrate that the establishment does not operate as a casino. This factor acknowledges that a retailer's efforts to sell or serve non-Lottery products or services are not always successful. The mere fact that the non-Lottery products or services are readily available, as evidenced by observation and records, is a factor.
- (f) Business Name: The name of the business. For example, if the business name does not contain words, references or allusions to gambling or gambling related objects or activities, good luck or good fortune, or winning, directly or indirectly, this factor may demonstrate that the establishment does not operate as a casino.

- (g) Advertising: Advertising and promotional activities. If, for example, the retailer advertises food and other non-Lottery products, services or forms of entertainment at least equivalent to advertising for Lottery products; and, if the retailer offers promotions, such as discount coupons for food and other non-Lottery products at least equivalent to promotional activities related to Lottery products, this factor may demonstrate that the establishment does not operate as a casino.
- (h) Records: The retailer's financial records. If the retailer's financial records, including expenses, show that the volume of non-Lottery products and services sold, and the number and variety of non-Lottery forms of entertainment made available to patrons is greater than indicated by the establishment's annual non-Lottery sales, this factor may demonstrate that the establishment does not operate as a casino.
- (i) Atmosphere: The general atmosphere of the establishment and the attitude and approach of the retailer. If the retailer, and the retailer's employees encourage and promote food and beverage service; if the general environment is clean and inviting to patrons for purposes of dining or engaging in entertainment activities; if the retailer and the retailer's employees are equally courteous and accommodating to non Lottery playing patrons as they are to those playing Lottery games; and if the retailer demonstrates cooperation with the Lottery and approaches this matter with a demonstrated willingness to keep the establishment in compliance, this factor may demonstrate that the establishment does not operate as a casino.

(7) **Compliance Plan**:

- (a) General: For purposes of selling Video Lottery tickets and shares, the Lottery Director shall determine whether a Lottery retailer is operating an establishment as a casino, or in the case of an applicant, will be operating as a casino in violation of this rule. When the Director determines that an existing Video Lottery establishment is operating as a casino pursuant to review under section (6) of this rule, the Director shall notify the retailer of the determination in writing, and set forth the reasons for the determination. The Director shall provide the retailer the opportunity to develop and implement a plan to bring the establishment into compliance with this rule within six months from the date of this written notification. The plan must be submitted within 30 days from the date the notification is issued by the Lottery. The plan shall include an analysis of the retailer's business operation to show that the retailer has made a reasonable determination of what changes need to be made and the steps the retailer intends to take to bring the establishment into compliance. A retailer may not restrict access to any Lottery game to achieve compliance with this rule without prior written approval from the Director. The retailer's submission of the plan is for the purpose of demonstrating to the Lottery that the retailer seeks to bring the establishment into compliance. The Lottery will review the retailer's plan and may offer guidance to help the retailer bring the establishment into compliance. The retailer is solely responsible for implementing the plan and for its success or failure during the six month period.
- (b) Four Month Review: At the end of the first four months of the six-month period, the Lottery will review the retailer's progress toward compliance, and may provide the

retailer with factual information, analysis, or recommendations if it appears to Lottery staff that doing so will assist the retailer in bringing the establishment into compliance.

- (c) Determination at End of Six-Month Period: At the end of the six-month period, the Director shall determine whether the establishment is in compliance. A retailer shall be deemed to be in compliance if either:
 - (A) The establishment's total Lottery compensation was not more than 50 percent % of the establishment's total income, as set forth in section (5) of this rule, over the entire six-month period; or
 - (B) Based upon an analysis of some or all of the factors set forth in section (6) of this rule, or other additional factors, the Director determines that the establishment is not operating as a casino.
- (d) Sixth Month: If the establishment's total Lottery compensation was not more than 50 percent of the establishment's total income, as set forth in section (5) of this rule, for the sixth month of the plan (but not the entire six months), the Director may extend the original six month period of the compliance plan up to three additional months if, in the opinion of the Director, the retailer will become compliant within that time. At the end of the additional time period, the Director shall determine whether the establishment is in compliance based upon subsection (7)(c) of this rule.
- (e) Termination: If, at the end of the compliance period, the Director determines that the establishment continues to operate as a casino, the retailer's contract to sell Video Lottery tickets and shares shall be immediately terminated.
- (f) One Year Review: If, at the end of the compliance period, the Director determines that the establishment is no longer operating as a casino, the Director shall send a notice of compliance to the retailer. At the end of one year commencing on the first day of the month following notification of compliance, the Lottery will conduct another compliance review as set forth in this rule. If the Director determines that the establishment is again operating as a casino, the retailer's contract to sell Video Lottery tickets and shares shall be immediately terminated. The retailer shall not be given the opportunity to implement a compliance plan as described in subsections (7)(a), (b), (c), and (d) of this rule in these circumstances. Nothing in this subsection prohibits the Director from initiating another review at any time as set forth in section (3) of this rule.
- (g) Application Denial: If a person applying to become a Video Lottery retailer is projected by the Lottery not to be in compliance with the requirements of this rule, the Director shall deny the application.
- (8) **Re-Application**: Re-application after an application denial is covered under OAR 177-040-0010(8). Re-application after a contract termination is covered under OAR 177-040-0120.

Statutory/Other Authority: <u>Or Const Art XV, § 4(4)(a)</u>, ORS 461.120, 461.217 & 461.300 Statutes/Other Implemented: ORr Const- Art- XV, § 4(4), <u>ORS 461.150</u>, 461.215, ORS 461.120, 461.217, 461.300461.215 & 461.217