

Cleaning & Disinfecting Lottery Equipment the Right Way

It's important to keep your Lottery equipment clean for the health and safety of you and your staff as well as your players. As nearly all of your Lottery equipment is essentially very large computers with delicate electronics, it is of vital importance to follow the right steps to avoid damaging them.

Video Lottery Terminals

Recommended Personal Protective Equipment

- Eye Protection (Safety Glasses)
- Skin Protection (Nitrile Rubber Gloves)

Recommended Cleaning & Disinfectants Approved by the CDC and EPA:

- Isopropyl alcohol (no more than 70% alcohol)
- Wipes including Clorox® disinfecting wipes, healthcare bleach germicidal wipes, commercial solutions hydrogen peroxide cleaner disinfectant wipes
- Lanza® disinfectant wipes
- Purell® professional surface disinfectant wipes
- Sani-cloth® prime germicidal disposable wipes



Do Not Use the Following Cleaners & Disinfectants

- Isopropyl alcohol at concentration (greater than 70%)
- Methyl alcohol or ethyl alcohol (concentration greater than 35%)
- Thinner or Benzine, strong alkali lye's, solvents or acids
- Detergents with fluoride, or ammonia at (concentration greater than 1.6%)
- Abrasive cleaners, detergents or sponges with abrasives, like steel wool or steel blades or cloth with steel threads
- Formula 409®
- Household bleach

Please NEVER mix cleaning/disinfecting solutions

Cleaning Your Touch Screens

Step 1:

- Place VLT in "Out of Service" mode

Step 2:

- Dampen a cloth with an approved cleaning solution/disinfectant or wipe. Do not spray directly on touch screen
- Gently wipe down the entire touchscreen
- Allow a few minutes for the cleaning/disinfectant to saturate and work
- Allow it to dry and remove any streaks with a non-abrasive cloth

Step 3:

- Return VLT to "In Service" mode when player is ready to play

Cleaning Plastics

- It is important to test cleaning/disinfectant on an inconspicuous area first
- If there is no visible reaction or discoloration, wipe down the plastic for a few minutes and focus on areas players touch frequently
- Give ample time for the cleaning/disinfectant to work

Point your phone camera at this QR code to find videos on cleaning Lottery Equipment.



Traditional Product Equipment



Recommended Cleaning & Disinfectants Approved by the CDC and EPA

- Isopropyl alcohol (no more than 70% alcohol)
- Clorox® disinfecting wipes, healthcare bleach germicidal wipes, commercial solutions hydrogen peroxide cleaner disinfectant wipes
- Lonza® disinfectant wipes
- Purell® professional surface disinfectant wipes
- Sani-cloth® prime germicidal disposable wipes

Do Not Use the Following Cleaners & Disinfectants

- Isopropyl alcohol at concentration *(greater than 70%)*
- Methyl alcohol or ethyl alcohol *(concentration greater than 35%)*
- Thinner or Benzine, strong alkali lye's, solvents or acids
- Detergents with fluoride, or ammonia at *(concentration greater than 1.6%)*
- Abrasive cleaners, detergents or sponges with abrasives, like steel wool or steel blades or cloth with steel threads
- Formula 409®
- Household bleach

Please NEVER mix cleaning/disinfecting solutions

Cleaning Touch Screens

Step 1

- Power down the equipment
- This can be accomplished by turning the power switch to off
- It is vitally important to power down the equipment as the cleaning/disinfecting process may damage the touchscreen

Step 2

- Dampen a cloth with an approved cleaning solution/disinfectant or wipe. **Please do not spray directly on touch screen**
- Gently wipe down the entire touchscreen
- Allow a few minutes for the cleaning/disinfectant to saturate and work
- Allow it to dry and remove any streaks with a non-abrasive cloth

Step 3

- Power back on the equipment

Cleaning Plastics

- Test cleaning/disinfectant on an inconspicuous area first.
- If there are no visible reaction or discoloration, wipe down the plastic for a few minutes and focus on areas that have interaction.
- Give ample time for the cleaning/disinfectant to work.

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Questions

If you have questions regarding how to clean your new Lottery gaming equipment, please reach out to your Lottery Field Sales Representative or call 800-766-6789.

